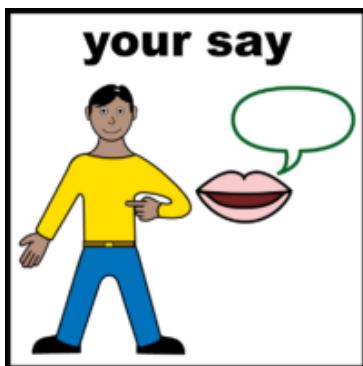




EASY READ - COMMUNICATING WITH YOU



- Your voice is the essential
- Please speak to us and tell us what you want.
- Tell us how best to connect with you.
- Let us know if you need an interpreter – Auslan, language



- Do you want us to send an email?
- Is phoning you the best?
- We will record what you tell us and let our staff know what you want.
- Tell us if you are interested in giving our management team regular feedback to improve our service
- Our Enquiries, Feedback and Complaints Contacts details are:



Garry Bartlett:

M.0481210744

E. feedback@senseofcare.com.au

- Remember your input and voice is essential to use providing your support.